

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Monthly Reporting Requirements Not Being Met By Timberon W&SD

Our water system recently violated a drinking water regulation. Although this is not an emergency, as our customers, you have a right to know what happened, what you should do, and what we did to correct this situation.

We are required to submit turbidity data and chlorine levels to the State on a monthly basis. This requirement has not been met for the month(s) of: **April 2023 Compliance Period**

What does this mean?

This is not an emergency. If it had been you would have been notified immediately.

Monitoring and reporting turbidity and chlorine levels in your water are important in ensuring safe water to all our customers. **Chlorine is added to the water to inactivate bacteria that may be present. Turbidity has no health effects. However, turbidity can interfere with disinfection and provide a medium for microbial growth. Turbidity may indicate the presence of disease causing organisms. These organisms include bacteria, viruses, and parasites which can cause symptoms such as nausea, cramps, diarrhea, and associated headaches.* * These symptoms are not caused only by organisms in drinking water. If you experience any of these symptoms and they persist, you may want to seek medical advice.

Tests taken during this time period did not indicate the presence of bacteria in the drinking water system during this period.

What should I do?

You do not need to use an alternative (e.g., bottled) water supply. However, if you have specific health concerns, please contact your health care professional.

What is being done?

TWSD is currently updating procedures to ensure proper reporting is being conducted in a timely manner.

For more information, please contact:

Wendy Case
TWSD Administrator
(575) 987-2250
1 Bobwhite Circle
Timberon, NM 88350

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Timberon W&SD Does Not Meet Treatment Requirements

Este informe contiene información importante acerca de su agua potable. Haga que alguien lo traduzca para usted, o hable con alguien que lo entienda.

Our water system recently violated a drinking water requirement. Although this was not an emergency, as our customers, you have a right to know what happened, what you should do, and what we did (are doing) to correct this situation.

We routinely monitor for Turbidity from the filtered water. During the month of August 2024 less than 95% of the measurements were below 0.3 NTU. This is a violation of the requirements of the Safe Drinking Water Act.

What should I do?

- There is nothing you need to do. You do not need to boil your water or take other actions. We do not know of any contamination, and none of our testing has shown disease-causing organisms in the drinking water.
- If you have a severely compromised immune system, have an infant, are pregnant, or are elderly, you may be at increased risk and should seek advice from your health care providers about drinking this water. General guidelines on ways to lessen the risk of infection by microbes are available from EPA's Safe Drinking Water Hotline at 1-800-426-4791.

What does this mean?

This is not an emergency . If it had been, you would have been notified within 24 hours. **Turbidity has no health effects. However, turbidity can interfere with disinfection and provide a medium for microbial growth. Turbidity may indicate the presence of disease causing organisms. These organisms include bacteria, viruses, and parasites which can cause symptoms such as nausea, cramps, diarrhea, and associated headaches.** These symptoms are not caused only by organisms in drinking water. If you experience any of these symptoms and they persist, you may want to seek medical advice.

What is being done?

The surface water treatment plant is under maintenance. Reporting will be completed in the future in a timely manner to avoid any future violations.

Currently the SWTP is under maintenance and is not a source of supply.

For more information, please contact:

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TWSD Administrator
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1 Bobwhite Circle
Timberon, NM 88350

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IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Monthly Reporting Requirements Not Being Met By Timberon W&SD

Our water system recently violated a drinking water regulation. Although this is not an emergency, as our customers, you have a right to know what happened, what you should do, and what we did to correct this situation.

We are required to submit turbidity data and chlorine levels to the State on a monthly basis. This requirement has not been met for the month(s) of: **September 2024 Compliance Period**

What does this mean?

This is not an emergency. If it had been you would have been notified immediately.

Monitoring and reporting turbidity and chlorine levels in your water are important in ensuring safe water to all our customers. **Chlorine is added to the water to inactivate bacteria that may be present. Turbidity has no health effects. However, turbidity can interfere with disinfection and provide a medium for microbial growth. Turbidity may indicate the presence of disease causing organisms. These organisms include bacteria, viruses, and parasites which can cause symptoms such as nausea, cramps, diarrhea, and associated headaches.** These symptoms are not caused only by organisms in drinking water. If you experience any of these symptoms and they persist, you may want to seek medical advice.

Tests taken during this time period did not indicate the presence of bacteria in the drinking water system during this period.

What should I do?

You do not need to use an alternative (e.g., bottled) water supply. However, if you have specific health concerns, please contact your health care professional.

What is being done?

TWSD is currently updating procedures to ensure proper reporting is being conducted in a timely manner.

For more information, please contact:

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IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Monthly Disinfection Requirements Not Being Met By Timberon W&SD

Our water system recently violated a drinking water regulation. Although this is not an emergency, as our customers, you have a right to know what happened, what you should do, and what we did to correct this situation.

We are required to maintain UV inactivation of pathogens entering the distribution system. Our disinfection requirement has not been met for the month(s) of: **September 2024**

What does this mean?

This is not an emergency. If it had been you would have been notified immediately.

Complete inactivation of pathogens in your water are important in ensuring safe water to all our customers. This is required in addition to adding chlorine to the water. **Chlorine is added to the water to inactivate bacteria that may be present. Lack of adequate disinfectant may cause the presence of disease causing organisms. These organisms include bacteria, viruses, and parasites which can cause symptoms such as nausea, cramps, diarrhea, and associated headaches.** These symptoms are not caused only by organisms in drinking water. If you experience any of these symptoms and they persist, you may want to seek medical advice.

Tests taken during this time period did not indicate the presence of bacteria in the drinking water system during this period.

What should I do?

You do not need to use an alternative (e.g., bottled) water supply. However, if you have specific health concerns, please contact your health care professional.

What is being done?

TWSD is currently updating procedures to ensure proper reporting is being conducted in a timely manner.

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Monthly Reporting Requirements Not Being Met By Timberon W&SD

Our water system recently violated a drinking water regulation. Although this is not an emergency, as our customers, you have a right to know what happened, what you should do, and what we did to correct this situation.

We are required to submit turbidity data and chlorine levels to the State on a monthly basis. This requirement has not been met for the month(s) of: **October 2024**

What does this mean?

This is not an emergency. If it had been you would have been notified immediately.

Monitoring and reporting turbidity and chlorine levels in your water are important in ensuring safe water to all our customers. **Chlorine is added to the water to inactivate bacteria that may be present. Turbidity has no health effects. However, turbidity can interfere with disinfection and provide a medium for microbial growth. Turbidity may indicate the presence of disease causing organisms. These organisms include bacteria, viruses, and parasites which can cause symptoms such as nausea, cramps, diarrhea, and associated headaches. ** These symptoms are not caused only by organisms in drinking water. If you experience any of these symptoms and they persist, you may want to seek medical advice.

Tests taken during this time period did not indicate the presence of bacteria in the drinking water system during this period.

What should I do?

You do not need to use an alternative (e.g., bottled) water supply. However, if you have specific health concerns, please contact your health care professional.

What is being done?

TWSD is currently updating procedures to ensure proper reporting is being conducted in a timely manner.

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IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Membrane Integrity Tests Requirements Not Met by Timberon W&SD

Our water system recently violated a drinking water regulation. Although this is not an emergency, as our customers, you have a right to know what happened, what you should do, and what we are doing to correct this situation.

We are required to perform a daily membrane integrity test and test the membranes for safety after any turbidity exceedance. The test was not conducted in October 2024. Our membrane requirement had not been met.

What does this mean?

Membrane integrity testing ensures that the filtration of disease-causing organisms is effective. *Lack of adequate treatment may cause the presence of disease causing organisms. These organisms include bacteria, viruses, and parasites which can cause symptoms such as nausea, cramps, diarrhea, and associated headaches.* These symptoms are not caused only by organisms in drinking water. If you experience any of these symptoms and they persist, you may want to seek medical advice.

What should I do?

This is not an emergency. You do not need to boil your water or seek an alternate source. If you have specific health concerns, please contact your health care professional.

What is being done?

TWSD is currently updating procedures to ensure proper reporting is being conducted in a timely manner.

For more information, please contact:

Wendy Case
TWSD Administrator
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Our water system recently violated a drinking water regulation. Although this is not an emergency, as our customers, you have a right to know what happened, what you should do, and what we did to correct this situation.

We are required to submit turbidity data and chlorine levels to the State on a monthly basis. This requirement has not been met for the month(s) of: **November 2024**

What does this mean?

This is not an emergency. If it had been you would have been notified immediately.

Monitoring and reporting turbidity and chlorine levels in your water are important in ensuring safe water to all our customers. **Chlorine is added to the water to inactivate bacteria that may be present. Turbidity has no health effects. However, turbidity can interfere with disinfection and provide a medium for microbial growth. Turbidity may indicate the presence of disease causing organisms. These organisms include bacteria, viruses, and parasites which can cause symptoms such as nausea, cramps, diarrhea, and associated headaches.** These symptoms are not caused only by organisms in drinking water. If you experience any of these symptoms and they persist, you may want to seek medical advice.

Tests taken during this time period did not indicate the presence of bacteria in the drinking water system during this period.

What should I do?

You do not need to use an alternative (e.g., bottled) water supply. However, if you have specific health concerns, please contact your health care professional.

What is being done?

TWSD is currently updating procedures to ensure proper reporting is being conducted in a timely manner.

For more information, please contact:

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1 Bobwhite Circle
Timberon, NM 88350

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IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Monthly Disinfection Requirements Not Being Met By Timberon W&SD

Our water system recently violated a drinking water regulation. Although this is not an emergency, as our customers, you have a right to know what happened, what you should do, and what we did to correct this situation.

We are required to maintain inactivation of pathogens entering the distribution system. Our disinfection requirement has not been met for the month(s) of: **November 2024**

What does this mean?

This is not an emergency. If it had been you would have been notified immediately.

Complete inactivation of pathogens in your water are important in ensuring safe water to all our customers. This is required in addition to adding chlorine to the water. **Chlorine is added to the water to inactivate bacteria that may be present. Lack of adequate disinfectant may cause the presence of disease causing organisms. These organisms include bacteria, viruses, and parasites which can cause symptoms such as nausea, cramps, diarrhea, and associated headaches.** These symptoms are not caused only by organisms in drinking water. If you experience any of these symptoms and they persist, you may want to seek medical advice.

Tests taken during this time period did not indicate the presence of bacteria in the drinking water system during this period.

What should I do?

You do not need to use an alternative (e.g., bottled) water supply. However, if you have specific health concerns, please contact your health care professional.

What is being done?

TWSD is currently updating procedures to ensure proper reporting and operation is being conducted in a timely manner.

For more information, please contact:

Wendy Case
TWSD Administrator
(575) 987-2250
1 Bobwhite Circle
Timberon, NM 88350

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IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Membrane Integrity Tests Requirements Not Met by Timberon W&SD

Our water system recently violated a drinking water regulation. Although this is not an emergency, as our customers, you have a right to know what happened, what you should do, and what we are doing to correct this situation.

We are required to perform a daily membrane integrity test and test the membranes for safety after any turbidity exceedance. The test was not conducted in November 2024. Our membrane requirement had not been met.

What does this mean?

Membrane integrity testing ensures that the filtration of disease-causing organisms is effective. *Lack of adequate treatment may cause the presence of disease causing organisms. These organisms include bacteria, viruses, and parasites which can cause symptoms such as nausea, cramps, diarrhea, and associated headaches.* These symptoms are not caused only by organisms in drinking water. If you experience any of these symptoms and they persist, you may want to seek medical advice.

What should I do?

This is not an emergency. You do not need to boil your water or seek an alternate source. If you have specific health concerns, please contact your health care professional.

What is being done?

TWSD is currently updating procedures to ensure proper reporting is being conducted in a timely manner.

For more information, please contact:

Wendy Case
TWSD Administrator
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1 Bobwhite Circle
Timberon, NM 88350

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IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER SYSTEM

Timberon W and SD Failed to have an appropriate leveled certified operator for the drinking water system.

Este informe contiene información importante acerca de su agua potable. Haga que alguien lo traduzca para usted, o hable con alguien que lo entienda

Our water system recently violated a drinking water requirement. Although this incident was not an emergency, as our customers, you have a right to know what happened and what we are doing to correct this situation.

New Mexico Regulations require all public water systems to be operated by an appropriate level of certified operator. We failed to meet this requirement by the New Mexico Environment Department's Drinking Water Bureau.

What should I do?

- There is nothing you need to do. You do not need to boil your water or take other corrective actions. However, if you have specific health concerns, consult your doctor.
- If you have a severely compromised immune system, have an infant, are pregnant, or are elderly, you may be at increased risk and should seek advice from your health care providers about drinking this water. General guidelines on ways to lessen the risk of infection by microbes are available from EPA's Safe Drinking Water Hotline at 1-800-426-4791.

What does this mean?

This is not an emergency. If it had been, you would have been notified within 24 hours.

What is being done?

TWSD retained a certified water systems operator in October of 2025. No further actions are required.

For more information, please contact:

For more information, please contact:

Wendy Case

TWSD Administrator

(575) 987-2250

1 Bobwhite Circle

Timberon, NM 88350

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IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Monthly Reporting Requirements Not Being Met by Timberon W&SD

Our water system recently violated a drinking water regulation. Although this is not an emergency, as our customers, you have a right to know what happened, what you should do, and what we did to correct this situation.

We are required to submit turbidity data, disinfection data, and chlorine levels to the State on a monthly basis. This requirement has not been met for the month of: **December 2024**

What does this mean?

This is not an emergency. If it had been you would have been notified immediately.

Monitoring and reporting turbidity and chlorine levels in your water are important in ensuring safe water to all our customers. **Chlorine is added to the water to inactivate bacteria that may be present. Turbidity has no health effects. However, turbidity can interfere with disinfection and provide a medium for microbial growth. Turbidity may indicate the presence of disease causing organisms. These organisms include bacteria, viruses, and parasites which can cause symptoms such as nausea, cramps, diarrhea, and associated headaches.** These symptoms are not caused only by organisms in drinking water. If you experience any of these symptoms and they persist, you may want to seek medical advice.

Tests taken during this time period did not indicate the presence of bacteria in the drinking water system during this period.

What should I do?

You do not need to use an alternative (e.g., bottled) water supply. However, if you have specific health concerns, please contact your health care professional.

What is being done?

TWSD is currently updating procedures to ensure proper reporting is being conducted in a timely manner.

For more information, please contact:

Wendy Case
TWSD Administrator
(575) 987-2250
1 Bobwhite Circle
Timberon, NM 88350

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IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Membrane Integrity Tests Requirements Not Met by Timberon W&SD

Our water system recently violated a drinking water regulation. Although this is not an emergency, as our customers, you have a right to know what happened, what you should do, and what we are doing to correct this situation.

We are required to perform a daily membrane integrity test and test the membranes for safety after any turbidity exceedance. The test was not conducted in December 2024. Our membrane requirement had not been met.

What does this mean?

Membrane integrity testing ensures that the filtration of disease-causing organisms is effective. *Lack of adequate treatment may cause the presence of disease causing organisms. These organisms include bacteria, viruses, and parasites which can cause symptoms such as nausea, cramps, diarrhea, and associated headaches.* These symptoms are not caused only by organisms in drinking water. If you experience any of these symptoms and they persist, you may want to seek medical advice.

What should I do?

This is not an emergency. You do not need to boil your water or seek an alternate source. If you have specific health concerns, please contact your health care professional.

What is being done?

TWSD is currently updating procedures to ensure proper reporting is being conducted in a timely manner.

For more information, please contact:

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PUBLIC NOTICE
IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER
Timberon W and SD Failed to Correct Significant Deficiencies Within Required Time Frame

Este informe contiene información importante acerca de su agua potable. Haga que alguien lo traduzca para usted, o hable con alguien que lo entienda

Our water system recently violated a drinking water requirement. Although this incident was not an emergency, as our customers, you have a right to know what happened and what we are doing to correct this situation.

A routine sanitary survey conducted on September 17, 2025, by the New Mexico Environment Department-Water Protection Compliance & Enforcement Bureau (NMED WPCEB) found nine significant deficiencies. Four of these deficiencies have not been corrected.

- 1. Inadequate Operation and Maintenance Plan**
- 2. Inadequate site security at the treatment plant**
- 3. System management policies are adversely impacting system operations**
- 4. Major modifications not approved**

As required by Environmental Protection Agency's (EPA's) Ground Water Rule, we were required to correct these deficiencies. However, we failed to take this action by the deadline established by the NMED WPCEB.

What should I do?

- There is nothing you need to do. You do not need to boil your water or take other corrective actions. However, if you have specific health concerns, consult your doctor.
- If you have a severely compromised immune system, have an infant, are pregnant, or are elderly, you may be at increased risk and should seek advice from your health care providers about drinking this water. General guidelines on ways to lessen the risk of infection by microbes are available from EPA's Safe Drinking Water Hotline at 1-800-426-4791.

What does this mean?

This is not an emergency. If it had been, you would have been notified within 24 hours.

What is being done?

- 1. Inadequate Operation and Maintenance Plan**
 - O&M Manual is currently in draft and is expected to be completed FY 2026
- 2. Inadequate site security at the treatment plant**
 - Construction documents have been completed, project is currently receiving contractor bids, TWSD is applying for grant funding to make necessary improvements.
- 3. System management policies are adversely impacting system operations**
 - Currently scheduling management personnel for training.
- 4. Major modifications not approved**
 - Construction documents are in draft, TWSD is applying for grant funding to make necessary improvements.

For more information, please contact:

Wendy Case at 575-987-2250
Timberon W and SD, NM3546419
1 Bobwhite Cir.
Timberon, NM 88350

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